

The purpose of this monthly newsletter is to keep everyone from the Stakeholder Reference Group (SRG) updated and informed of what has taken place and what activities are ongoing or planned in relation to the GP Clinical System migration.

### Message from the SRG Chair-

Too often the mantra of Practice Mangers is: why do we have to each reinvent things individually when one person could do it centrally. To that end, a small number of practices have met with both Microtest and Vision to show them the range of the more complex Enhanced Services practices currently claim. The hope is that by sharing what these practices have currently built, along with the service specifications received from the Primary Care Unit, Microtest and Vision can build templates, searches and reports. These can then be shared with the PPV team for their input and be included with the Clinical system as they are rolled out. The hope is that this will reduce the pressures on practices at the time of migration, and can be adopted or tailored as each practice wishes. It is hoped that a similar exercise to identify the common letters that all practices use can be undertaken. At the next stakeholder event planned for October 18th we can explore this further.

## Updates from Work Streams

### Training and Support

NWIS is currently working closely with Microtest to continue to work towards the Training Package offering and developing a suite of training packages that are tailored to meet the needs of practices.

In light of the announcement by Vision regarding their clinical system, the training approach is currently being revisited to focus on the v3 requirement. The plan is being developed to support new and existing customers. Vision are currently reviewing their e-learning material and developing additional material as required.

#### Next steps:

Continue working towards completing the training packages.

Further discussions to be undertaken with suppliers to approve and finalise Training Packages.

### System Configuration

NWIS are currently working with both System Suppliers regarding the delivery of a suite of National templates, searches and reports that will be available in your new clinical system from go-live day.

Both system suppliers have been visiting practices obtaining this information, an development work is underway.

**Next Steps:** NWIS/Suppliers to work with a cohort of practices to develop a suite a searches, reports and templates. Practice visits have been undertaken and suppliers are currently working with the information gathered.

Discussions are also taking place with suppliers with regard to what other tasks can be pre-populated for practices prior to their migrations.

Suppliers to confirm Get-Ahead configuration tasks.

## Practice Migration Planning

Due to the recent communication sent out by Vision you will note that there is a change in the Practices identified as an early adopter for Vision. Currently we are awaiting the revision of choice submission from all Practices that informed NWIS that they wished to re-consider their system of choice.

The Early Adopter Practices are below and NWIS and the System Suppliers will be working closely together to ensure we have every thing in place for National rollout in April 2019.

WCode	Practice Name	Current Supplier	New Supplier
W93022	Town Gate Practice	Emis Web	Microtest
W94025	Meddygfa Rhydbach	Emis Web	Microtest
W96011	Canolfan Iechyd Glantwymyn	Emis Web	Microtest
W93072	Dixton Road Surgery	Emis Web	Microtest
W91010	Canofan Iechyd Llangollen Health Centre	Emis Web	Microtest
W95017	The New Surgery (Pencoed)	Emis Web	Vision
W91022	Plas Y Bryn Medical Centre	Emis Web	Vision
W98057	SA Medical Centre	Emis Web	Vision
W97062	Sully Surgery	Emis Web	Vision
W98055	Kings Road Surgery (Swansea)	Emis Web	Vision

The initial draft of the roll out plan is being revised and we will look to publish as early as possible. We are aiming to provide a 6 months window of notification to each Practice before their go-live.

The Practice Migration Support Pack (for Microtest) is currently being reviewed by our Data Quality team, and comments have been incorporated from Microtest. We aim to share this for review with the SRG members prior to the meeting planned mid October.

We are still in an early draft position with Vision and hope to make some considerable progress prior to the SRG meeting.

### Next Steps

- The practice migration pack is due to be shared with SRG sub group members for comments over the coming weeks.
- Vision to finalise supplier specific documentation to be added to the migration pack.

## Data Quality and Conversion

Activities that are currently being undertaking to support the pre-migration phase include:

1. EMIS will be providing a database of all EMIS/EGTON codes that may have been inputted into the clinical system through either direct practice input or via the use of templates. These EMIS/EGTON codes will be examined to determine which ones:

- Can be directly mapped to Read
- Cannot be directly mapped, which are clinically significant (e.g. Allergies), but need to be flagged to practices for decisions on whether to code and which code is the most appropriate to avoid being mapped as free text.
- Will need to be left to practices' discretion
- Practices will be able to download a report detailing EGTON codes to use at their practice, along with the details of any Read / SNOMED mapping available via the Primary Care Information Portal.

As there are 48K+ EMIS/EGTON codes, the possibility of developing a module in Audit+ is being explored with Informatica, that can centrally determine which codes are being used, and their volume to help influence the above.

2. The Insight Solutions Data Quality Audits module in Audit+ is being enhanced to enable those practices that wish to do so, the opportunity to improve the data quality of the disease registers, prior to data conversion/migration. A user guide will be available for practices to download via the Primary Care Information Portal.

3. A new module will be available in Audit+ 'Pre-migration Support' which will enable practices to easily identify those patients with the highest level of co-morbidities (data rich patients) to target as part of the migration validation process. A user guide will be available for practices to download via the Primary Care Information Portal.

In terms of post-migration (relating to the initial cut of data that a practice will be presented with) this is still being worked through with the suppliers in terms of inter-operability (APIs) with Audit+ and the data conversion and checking processes that will be delivered by the two suppliers.

### My Health Online

An internal workshop was facilitated to review the MHOL options and migration paths. Detailed discussion around the complexities and dependencies were noted.

#### Next Steps:

- Findings to be detailed and items to note to be incorporated to the migration support pack.
- CNN to formalise approach to be drawn up and sent to each Supplier

### Financial Package

Finance Model proposal has been presented to Welsh Government for consideration.

**Next Step:** Financial support discussions to be continued.

## Supplier Progress Update

### Microtest

Over the last two months, technical work has continued apace and a system of weekly management meetings and reporting has been set up with work stream leads. Work is underway to produce an array of clinical templates, searches and pro-formas and Microtest has attended sessions with a selection of practices across Wales to input into this. A training plan has also been developed, working closely with NWIS. This includes a mix of customer-focused training delivery with flexible training for each practice dependant on enquiries and a dedicated training hotline pre and post 'go live' date. This will be discussed further at the SRG meeting on 18<sup>th</sup> October. Over the next month, Microtest will continue to develop an online learning portal for practices in Wales as well as a Migration Resolution database and forum to be launched in the Autumn. Microtest will also continue to work on assembling a detailed profile of each practice. Updates are available on [www.microtest.co.uk/wales](http://www.microtest.co.uk/wales).

### Vision

At Vision we are working hard behind the scenes on all of the deliverables that will go into making your migration as good an experience as possible - the proverbial duck, lots going on below the surface, but not much too see.

We are working closely with NWIS on the model for a migrating practice and also the model for upgrading existing Vision practices.

The things we are focusing on are

- Training plans
- Digital Learning for Facilitators and Practice Users
- Migration tooling to extract and convert the data
- Data Quality - what can we do in advance of a migration
- A suite of Templates & Guidelines

First practice meetings with the Early Adopter practices have been held with the emphasis on data quality and support for practices throughout the process.

You can access the Vision website here <https://www.visionhealth.co.uk/wales>