



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board



Dear colleagues,

The Welsh Gender Service will be seeing its first patients on 20th September and can now accept referrals from GPs using the new pathway – CP182 which will be available on Welsh Clinical Communications Gateway (WCCG).

Due to the nature of referrals please ensure that you mark these referrals as sensitive.

To refer a patient to the service you need to complete the CP182 referral form. **Please click here to access the electronic referral form.**

The preferred method of submission is to select 'Generate Referral Text' and copy and paste the information directly into the WCCG referral template under presenting complaint. However you can also print and attach in WCCG if that option is not convenient.

Please note that the team will be unable to prioritise your referral if the supporting information is not provided and the referral will be returned to you for resubmission, which could delay patients joining the waiting list.

Waiting Lists

Patients that are currently on the London GIC waiting list will remain on this list until the Welsh Gender Service is able to offer an appointment.

The Welsh Gender Team will contact patients when they reach the top of the list and offer them the choice to stay in London or to return to Wales for their appointment.

The Welsh Gender Team are currently working through the waiting list and hope to provide accurate waiting times in the near future. Patients will remain on the London list for now so they do not become disadvantaged.

Contact details

If you wish to contact the Welsh Gender Team there is a GP advice email cav.wgs@wales.nhs.uk or call 07971 529080

Emails will be answered within two working days and the phone line for more urgent endocrine queries will be available at 11.30am - 1.30pm Monday to Friday.

What happens when a patient receives an appointment?

Patients will be offered an appointment with the Welsh Gender Service with six weeks' notice. The GP Practice will be copied into the appointment letter and patients will be attending their GP surgeries requesting the following blood tests.

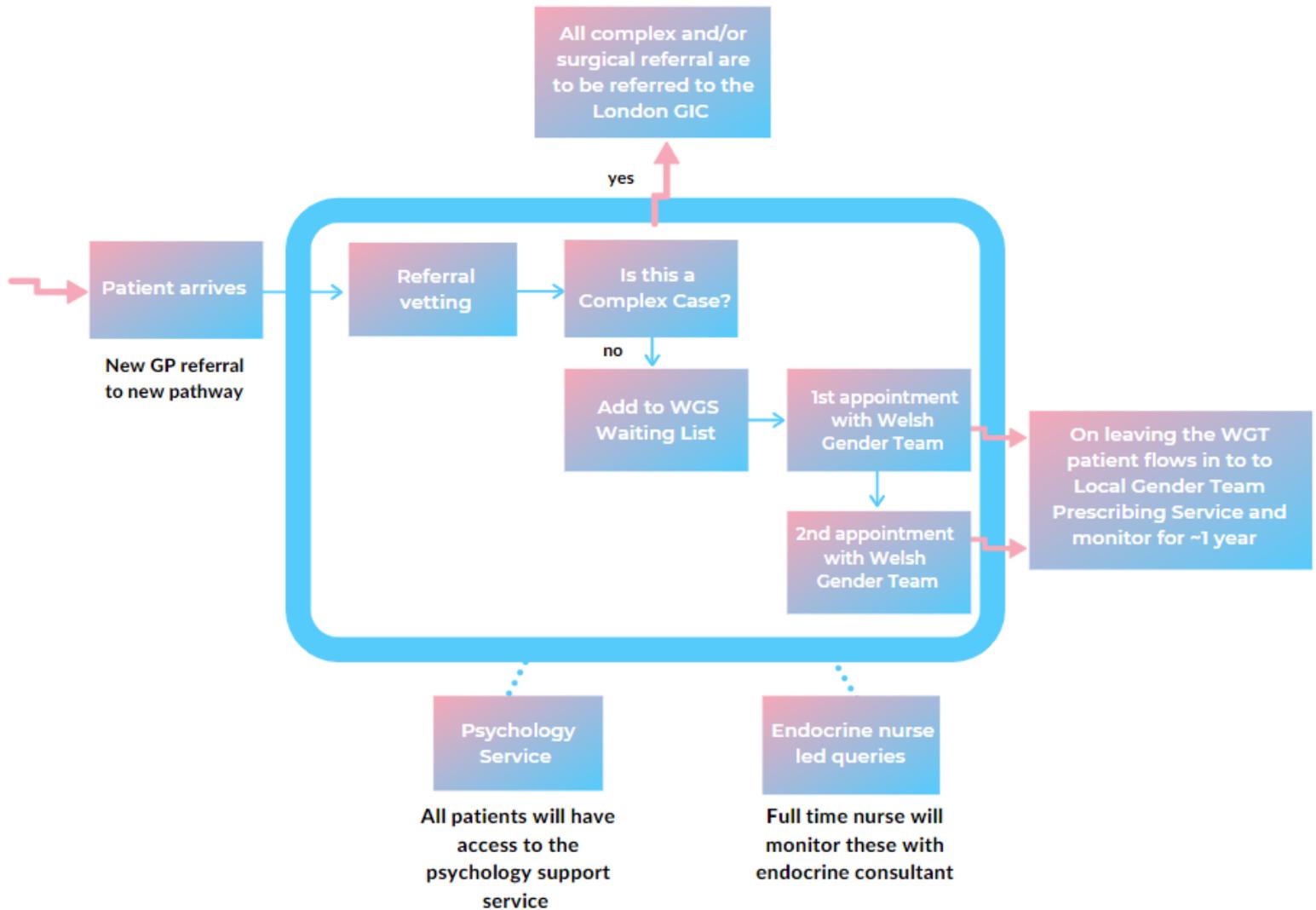
Bloods are ideally taken fasting, but if this is not possible non-fasting will suffice.

Ideally these bloods should be taken 3 weeks or longer prior to their appointment.

1. FBC
2. LFT
3. Prolactin
4. FSH
5. LH
6. Testosterone
7. SHBG
8. Oestrodial
9. Fasting lipids and glucose
10. Urea and electrolytes

What does the new pathway look like?

The diagram below shows the key parts of the pathway.



Direct Enhanced Service (DES)

DES has been approved and details can now be accessed at the **GMS Contract Website**.

Patients will be referred back to GPs through the Direct Enhanced Service once they are stabilised on the medications through the Local Gender Teams.

Who are the Local Gender Team leads?

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