

Shingles Catch-Up Programme in Wales

September 2013

National Enhanced Service specification for Shingles catch-up programme in Wales

Introduction

1. This catch-up programme is directed at GP practices delivering vaccination and immunisation services in Wales. Health boards (HBs) are required to offer this service specification to GP practices.
2. This catch-up programme has been agreed between the Welsh Government and General Practitioners Committee (Wales) (GPC(W)) of the British Medical Association. The service requirements are included at Annex 1.

Background

3. The Joint Committee on Vaccination and Immunisation recommended that routine shingles vaccination should be added to the adult programme for patients aged 70-79 years. Earlier this year it was announced that routine shingles vaccination for patients aged 70, but not yet 71, would be introduced on 1 September 2013 as part of the 2013/14 General Medical Services contract changes.
4. The catch-up programme has now been agreed by the Welsh Government and the GPC(W), effective from September 2013. It will initially be rolled out alongside the routine programme, to all registered patients aged 79 years old, but not yet 80, on 1 September 2013.
5. It is anticipated that the catch-up programme will involve vaccinating 20,000 patients over a 12 month period. It is proposed that the catch-up programme will continue over a number of years to catch all those people reaching 79 years of age until those 70 year olds, being vaccinated this year as part of the routine programme, reach 79 years of age.

Duration and patient cohort

6. The catch-up programme will commence on 1 September each year and run for 12 months, to 31 August.
7. GP practices will be required to vaccinate, on an opportunistic basis, all patients who are 79 years old, but not yet 80, on 1 September each year. There is no requirement for practices to operate active call and recall systems but it would be good practice to do so. Practices may instead offer vaccination to eligible patients when they access GP services.
8. Welsh Government will monitor vaccine supply and may indicate that there is sufficient to extend the programme. GPs may then also be required to vaccinate patients who are 78

years old on 1 September each year of the programme in accordance with this specification and the same payment arrangements will apply.

9. GP practices will be required to record all administered doses on the GP practice clinical information system in a timely manner.

Vaccine

10. Zostavax® (marketed by Sanofi Pasteur MSD) is the only licensed vaccine for the prevention of shingles in Europe. The license is for use in adults aged 50 years and over. It contains a live strain of the virus and is supplied as one dose of powder, and solvent in a pre-filled syringe, when reconstituted one dose is 0.65 ml.
11. One dose of Zostavax® is to be administered to each qualifying patient for this programme. Zostavax® can be administered at the same time as other vaccines, including seasonal flu and pneumococcal polysaccharide vaccine (PPV).
12. The vaccine has been centrally procured and should be ordered in the same way as general practices and HB pharmacies order childhood vaccines currently.

Vaccine Uptake Data Collection

13. Practices are required to provide data to Public Health Wales (PHW) sufficient to carry out surveillance and monitoring of the *Herpes zoster* vaccination programme. Data to monitor vaccine uptake will be collected automatically in a similar manner to that of existing adult immunisation programmes delivered through General Practices and will not be patient identifiable.
14. For accurate monitoring of immunisation uptake, it is essential that all vaccinations are recorded in a timely manner in the GP practice clinical information system using appropriate Read codes. Relevant information for patients vaccinated by other health care providers should be forwarded to the patients' GP to allow accurate and timely update of patient General Practice records.
15. Any General Practice in Wales that opts out of providing immunisation uptake data to PHW in an automated electronic manner will be expected to undertake its own interrogation of its GP practice clinical information system in order to provide equivalent data.

Table 1: Shingles Read codes

	Read v2	Read CTV3	SNOMED CT
Herpes zoster vaccination	65FY.	XaZsM	859641000000109
Herpes zoster vaccination contraindicated	8I2r.	Xaa9i	868531000000103

Herpes zoster vaccination declined	8IEI.	Xaa9j	868551000000105
No consent for herpes zoster vaccination	68Nv.	Xaa9l	868601000000108

16. The Read codes for data recording purposes can also be found at:

<http://howis.wales.nhs.uk/immunisation>.

17. Uptake of shingles vaccine will be regularly reported at HB level by PHW.

Payment and validation

18. GP practices will receive an item of service (IOS) payment of £7.67 in respect of each registered patient, who attains the age of 79 (or 78 if applicable as described at paragraph 8) on 1 September each year and who is vaccinated during the 12 month period from 1 September to 31 August.

19. GP practices will only be eligible for payment for this service in circumstances where all of the following requirements have been met.

- a. The GP practice is contracted to provide vaccine and immunisations as part of Additional Services.
- b. All patients in respect of whom payments are being claimed were on the GP practices registered list at the time the vaccine was administered.
- c. The GP practice administered the vaccine to all patients in respect of whom payment is being claimed.
- d. All patients in respect of whom payment is being claimed were within the cohort (as specified in paragraph 7, and 8 if applicable) at the time the vaccine was administered.
- e. The GP practice did not receive any payment from any other source in respect of the vaccine (should this be the case, then HBs may reclaim any payments as set out in the paragraphs 19.1 and 19.2 of the Statement of Financial Entitlements¹).
- f. The GP practice submits the claim within six months of administering the vaccine (HBs may set aside this requirement if it considers it reasonable to do so).

¹ Directions to Local Health Boards as to the Statement of Financial Entitlements Directions 2013.
<http://www.wales.nhs.uk/sites3/docopen.cfm?orgid=480&id=215584>

20. Payment will be made on a monthly basis i.e. the monthly count multiplied by £7.67:

$$\begin{array}{l} \text{monthly} \\ \text{payment} \end{array} = \begin{array}{l} \text{number of patients, in the monthly} \\ \text{count, who have been recording as} \\ \text{having received the shingles} \\ \text{vaccination within the qualifying} \\ \text{criteria} \end{array} \times \text{£7.67}$$

21. HBs are responsible for post payment verification. This may include auditing claims of practices to ensure that they meet the requirements of this service.

22. Administrative provisions relating to payments under this service are set out in Annex 2.

Annex 1: Service requirements for shingles catch-up programme

GP contractors providing this service will:

1. On an opportunistic basis vaccinate all registered patients who attain the age of 79 (or 78 if applicable as described at paragraph 8 of this service specification) on 1 September 2013 with one dose of Zostavax® between 1 September 2013 and 31 August 2014. GP practices are not required to operate active call or recall for this programme but it would be good practice to do so.
2. Take all reasonable steps to ensure that the medical records of patients receiving the shingles vaccination are kept up to date with regard to the immunisation status and include as a minimum:
 - a. Any refusal of an offer of immunisation
 - b. Where an offer of immunisation is accepted:
 - i. details of consent to the immunisation (including persons that have consented on the patient's behalf and that person's relationship to the patient must also be recorded)
 - ii. the batch number, expiry date and name of the vaccine
 - iii. the date of administration
 - iv. the route of administration and the injection site of each vaccine
 - v. any contra-indication to the vaccination or immunisation
 - vi. any adverse reactions to the vaccination or immunisation
3. Ensure that all healthcare professionals who are involved in administering the vaccine have:
 - a. referred to the clinical guidance in the Green Book², the safest way to protect individuals and communities from infectious diseases
 - b. the necessary knowledge, experience, skills, competency and training, including the recognition and initial treatment of anaphylaxis.
4. Ensure all orders of vaccine are in line with national guidance, including adherence to any limits on stocks to be held at any one time. The vaccine for this programme will be centrally supplied and should be ordered in the same way as general practices and health board pharmacies order childhood vaccines.

5. Ensure all vaccines are stored in accordance with the manufacturer's instructions and guidance contained in the Green Book.
6. Ensure that services are accessible, appropriate and sensitive to the needs of all patients. No eligible patient shall be excluded or experience particular difficulty in accessing and effectively using this service due to their race, gender, disability, sexual orientation, religion and/or age.

Annex 2: Administrative provisions relating to payments under the shingles catch-up programme

1. Payments under this service are to be treated for accounting and superannuation purposes as gross income of the GP practice in the financial year.
2. The amount calculated as payment for the financial year falls due on the last day of the month following the month during which the GP practice provides the information specified at paragraph 19 of this service specification.
3. Payment under this service, or any part thereof, will be made only if the GP practice satisfies the following conditions:
 - a. the GP practice must make available to HBs any information under this service, which HBs need and the GP practice either has or could be reasonably expected to obtain,
 - b. the GP practice must make any returns required of it (whether computerised or otherwise) to the Exeter Registration System and do so promptly and fully; and,
 - c. all information supplied pursuant to or in accordance with this paragraph must be accurate.
4. If the GP practice does not satisfy any of the above conditions, HBs may, in appropriate circumstances, withhold all of the payment, or any part of it, due under this service that is otherwise payable.

Provisions relating to GP practices that terminate or withdraw from this service prior to 31 August 2014 (subject to the provisions below for termination attributable to a GP practice split or merger)

5. Where a GP practice has entered into the shingles catch-up service but its general medical services contract subsequently terminates or the GP practice withdraws from the service prior to 31 August 2014, the GP practice is entitled to a payment in respect of its participation if such a payment has not already been made, calculated in accordance with the provisions set out below. Any payment calculated will fall due on the last day of the month following the month during which the GP practice provides the information required.
6. In order to qualify for payment in respect of participation under this service, the GP practice must provide the HB with the information specified at paragraph 19 (of this service specification) before payment will be made. This information should be provided

in writing, within 28 days following the termination of the contract or the withdrawal from the enhanced services agreement.

7. The payment due to GP practices that terminate or withdraw from the service agreement prior to 31 August 2014 will be based on the number of vaccination given, prior to the termination or withdrawal.

Provisions relating to GP practices who merge or split

8. Where two or more GP practices merge or are formed following a contractual split of a single GP practice and as a result the registered population is combined or divided between new GP practice(s), the new GP practice(s) may enter into a new or varied agreement to provide the shingles catch-up service.
9. The service agreements of the GP practices that formed following a contractual merger, or the GP practice prior to contractual split, will be treated as having terminated and the entitlement of those GP practice(s) to any payment will be assessed on the basis of the provisions of paragraph 5 of this annex.
10. The entitlement to any payment(s) of the GP practice(s), formed following a contractual merger or split, entering into the agreement for the shingles catch-up service, will be assessed and any new arrangements that may be agreed in writing with the HB will commence at the time the GP practice(s) starts to provide such arrangements.
11. Where that agreement is entered into and the arrangements commence within 28 days of the new GP practice(s) being formed, the new arrangements are deemed to have commenced on the date of the new GP practice(s) being formed. Payment will be assessed in line with paragraph 19 (of this service specification) as of this commencement date.

Provisions relating to non-standard splits and mergers

12. Where the GP practice participating in the service is subject to a split or a merger and:
 - a. the application of the provisions set out above in respect of splits or mergers would, in the reasonable opinion of the HB, lead to an inequitable result; or,
 - b. the circumstances of the split or merger are such that the provisions set out in this section cannot be applied,
13. The HB may, in consultation with the GP practice or GP practices concerned, agree to such payments as in the HB is opinion are reasonable in all circumstances.